



Premises Licensing <premises.licensing@manchester.gov.uk>

Bliss Club Licence suspension

1 message

[REDACTED]
To: premises.licensing@manchester.gov.uk

19 August 2019 at 21:19

Hello

>

> My name is [REDACTED] and I write this letter in my own name as a regular customer of Bliss club.

> In reference to the article in the Manchester Evening News regarding the Bliss club whose license has been suspended.

> I have been to the bliss club many times at events organized there.

> I am certain to say that this club is a very peaceful place, I have never noticed a single incident there which caused my concern.

> I would like to point out that as a person running two businesses I would not choose a place that could raise doubts in me.

>

> The club is a peaceful place that I can certainly recommend to anyone who wants to enjoy themselves in a peaceful and safe environment.

> Recognizing this place as a place where violence exists is very wrong and not true.

>

>

> Best Regards

[REDACTED]



Premises Licensing <premises.licensing@manchester.gov.uk>

Reopen the club

1 message

[REDACTED] 19 August 2019 at 23:05
To: premises.licensing@manchester.gov.uk, [REDACTED]

Good Afternoon

My name is [REDACTED]

I am a regular visitor of bliss Club club at events organized there on Saturday in the form of Salsa.

I am asking you to consider my request not to deprive Bliss club of licenses.

We as salsa dancers feel fantastic and completely safe in the club.

We have never identified any incident that could endanger our security.

Parties with salsa dancers are the quietest events in the city.

Salsa is a dance of love and positive vibrations, and that's how they are present in the club.

I have never said that I can feel insecure there, which I can't say about other places in Manchester.

Therefore, I can say with all firmness that Bliss is a very safe and peaceful place.

Best regards [REDACTED]



Premises Licensing <premises.licensing@manchester.gov.uk>

Bliss

1 message

[REDACTED]
To: premises.licensing@manchester.gov.uk

19 August 2019 at 23:04

Good Afternoon

I received information that the Bliss club in which I had the pleasure to party every weekend was deprived of the license.

I would like to describe my impressions of my experiences from my cyclical visits to the Bliss club.

I would definitely like to assure you that Bliss club is the most peaceful place in all of Manchester.

I have never found any incident associated with violence or any threat.

There is always a nice and peaceful atmosphere.

People who create the local community are nice people, polite, not looking for a reason for any conflict.

I never saw any buoys there.

I don't think closing this place is a good idea because you will deprive us of a place where the whole peacefull community has fun every weekend

without any problem or conflict.

The club is a very safe place and to say that this place where violence is simply not true.

Best Regards [REDACTED]

[Sent from Yahoo Mail for iPhone](#)




Premises Licensing <premises.licensing@manchester.gov.uk>

Bliss club1 message

19 August 2019 at 23:24

premises.licensing@manchester.gov.uk

To whom it may concern,

My name is  I am a regular customer at bliss club in Manchester town centre. Every time I have been in bliss club I regularly make new friends which make me feel welcome. I have never witnessed bliss club being a dangerous environment as I always feel safe and secure when I pay my visits unlike some other clubs nearby. It would be very sad to see this amazing club close down and I am hope for use to take time to consider my request.

Thank you



Premises Licensing <premises.licensing@manchester.gov.uk>

Club bliss

1 message

20 August 2019 at 00:04

To: "premises.licensing@manchester.gov.uk" <premises.licensing@manchester.gov.uk>, [REDACTED]
[REDACTED]

Good afternoon, I am [REDACTED] and I am writing with hope that my favourite club could be re-opened again, first of all I would like to say how much of a well mannered club bliss, is every time I have visited I have felt comfortable with the people around me whilst being there and I have never once had trouble with anybody and I have been visiting bliss roughly 2/3 times a month for the past year and half. Club bliss is the only club in Manchester I have visited where I like to take my girlfriend with me and have a good night without worrying, because I always feel safe in club bliss and Bliss has the environment that a lot of clubs in the Manchester area are missing! Every time I have visited I have always met new friends who are also know my girlfriends friend as well, this is why we love club bliss because we can socialise and have a brilliant night without worrying like we do in many other clubs! I just hope that somebody takes mine and my girlfriends thoughts into account and let us carry on with our great nights out at club bliss, without club bliss I would not know where to go and have such a great night,

Kind regards [REDACTED]



Premises Licensing <premises.licensing@manchester.gov.uk>

BLISS

1 message

[REDACTED]
To: premises.licensing@manchester.gov.uk

20 August 2019 at 18:32

Dear Sir/Madam

I am a regular visitor of bliss Club club at events organized there on Saturday in the form of bhangra

I am asking you to consider my request not to deprive Bliss club of licenses.

We feel completely safe in the club.

We have never identified any incident that could endanger our security.

I have never said that I can feel insecure there, which I can't say about other places in Manchester.

Therefore, I can say with all firmness that Bliss is a very safe and peaceful place.

Kind regards
[REDACTED]

Licensing & Out of Hours Compliance Team - Representation	
Name	Signe Johansen
Job Title	Licensing & Out of Hours Compliance Officer
Department	Licensing and Out of Hours Compliance Team
Address	Level 1, Town Hall Extension, Manchester, M60 2LA
Email Address	Signe.johansen@manchester.gov.uk
Telephone Number	0161 234 1220

Premise Details	
Application Ref No	R/639955
Name of Premises	Bliss
Address	Albion Wharf, 19 Albion Street, Manchster. M1 5NL

Representation
<p>Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.</p>
<p>The Licensing and Out of Hours Team (LOOH) are writing to support the application to review the premises licence by Greater Manchester Police (GMP).</p> <p>The premises is situated on Albion Street within a building containing an Army Recruitment Centre and offices. To the side on Trumpet Street there is a car park, public</p>

house and the Jurys Inn Hotel. The nearest residential property is the Hacienda complex which is a building of 200 apartments directly across and within very close proximity from the residential premises on Whitworth Street, separated only by a canal. The club is on a main commuter route into and out of the city centre.

The premises licence was granted on 11 July 2017 to the applicant Horeca Investments Ltd as the Premises Licence Holder (PLH) with Piotr Pawel Mitrega as the Designated Premises Supervisor (DPS). On 30 May 2019 a variation was granted to vary the Premises Licence Holder to Realand Limited of 19 Albion Albion Street Manchester M1 5LN with Piotr Mitrega still remaining in position as DPS. The registered company address for Realand Ltd is the premises address 19 Albion Street M1 5LN.

The LOOH team have been working very closely with the management namely Piotr Mitrega the DPS and [REDACTED] [REDACTED] since November 2017. There has been a minimal contact from the PLH, Horeca Investments or recently Realand Ltd. The PLH were informed of the inspections and the subsequent Multi Agency action plan meetings. At the most recent Pre Review meeting a representative was sent when LOOH insisted it would not go ahead without contact from the PLH, Realand Ltd. The premises have had two full Licensed Premises Inspections and the premises are currently on their second Action Plan intervention within the past six months due to the poor management of the premises.

LOOH have serious concerns about the premises licence holder's ability and/or inclination to uphold the licensing objectives, namely the prevention of public nuisance, public safety and prevention of crime and disorder.

Initial Concerns - 01 December 2017

GMP received intelligence that a crowd were attending the premises previously associated with a serious incident resulting in the closure of another City Centre premises. A multiagency visit was conducted and on the night a number of concerns were raised and premises licence conditions breached. No staff training records were available or signs for challenge 25 were erected, this is a breach of licence condition:

Annex 3 - Condition 11

- *Staff will be trained in the laws relating to under age sales, and that training shall be documented and repeated at 6 monthly intervals.*

An in house security team was being used. The door security signing in sheet was an A4 lined piece of blank paper, this was a breach of licence condition:

Annex 3 Condition 9

When employed, a register of those door staff employed shall be maintained at the premises and shall include

- *the number of door staff on d*
- *the identity of each member of the times the door staff are on duty.*

- *The times the door staff are on duty*

During the visit the DPS could not work the CCTV as he was unaware of the password. It was also noted that the main entrance camera was not working. This is a breach of

Annex 3 Condition 5

- *Any person left in charge of the premises must be trained in the use of any such CCTV equipment, and be able to produce CCTV images to an officer from a responsible authority upon request.*

There was no dispersal or smoking policy available on site which is a breach of condition

Annex 3 condition 23.

A Dispersal and Smoking Policy will be implemented and adhered to.

The premises did not have any way of recording the number of patrons entering or leaving the premises on the night, the DPS advised clickers to manage capacity were on order. Due to the poor management on the night and lack of understanding of the licence and conditions breached, a letter was sent to the management notifying of a Licensed Premises Inspection on 6/12/2017.

6 December 2017 - LOOH carried out a full premises licence inspection of the premises with the DPS. A number of licence conditions were identified as not being complied with

Annex 3 Condition 6

- *Plans indicating the position of CCTV cameras to be submitted to the Police prior to the premises opening.*

Annex 3 Condition 23

- *A Dispersal and Smoking Policy will be implemented and adhered to.*

Annex 3 Condition 28

- *Prior to the premises opening to the public the Premises Licence Holder will consult the City Council's Environmental Health Team to check the sound levels in order to ensure compliance with the "no nuisance" conditions.*

On inspection it was noted that there was no fire risk assessment held for the premises since opening. Following these findings on inspection, a warning letter was sent to the management of the premises outlining the non compliance of the premises licence conditions which a follow up licensing visit was arranged to ensure compliance. LOOH continued to work very closely with the DPS to ensure the premises licence was understood and to uphold the Licensing Objectives.

Public Nuisance

The premises have continually shown to be unable to manage the outside area external areas specifically the smoking area and queue management undermining the public nuisance licence objectives after repeated interventions from LOOH. Observations and

interventions have been made by LOOH and noted the occasions listed below how the premises have failed to uphold the licensing objective Prevention of Public Nuisance.

On 3 occasions, **27 January 2018, 17 April 2018 and 23 May 2018**, the premises management were spoken to regarding the litter build up outside the premises around the smoking area. Following these discussions a meeting with management was held to reiterate their obligation to uphold the public nuisance licensing objective and breach of condition below.

Annex 3 - Condition 20

- *The exterior of the building shall be cleared of litter at regular intervals.*

20 June 2018, LOOH received a complaint from a local resident reporting noise from the external areas including loud music and people noise from the rear of the premises. This was followed up with a meeting with the management to remind them of their obligation to uphold the public nuisance licence objective and that this is a breach of condition:

Annex 3 - Condition 18

- *Noise from amplified music or voices shall not be such as to cause a noise nuisance to occupants of nearby premises.*

There have been a significant number of incidents relating to the poor management of people in the external areas of the venue and undermining of the Licensing Objectives.

04 November 2018 at approximately 04:18 hours, LOOH observed a large group of 20 plus patrons outside the premises and the area not being managed, officers and other pedestrians were forced to walk into the road to pass undermining the public safety licensing objective.

30 January 2019 - Facebook pictures uploaded by Bliss showing queue and people walking into the road undermining the public safety licensing objective, see attached [Exhibit SJ1](#)

11 February 2019, LOOH received a complaint regarding customers spilling out onto the street causing noise disturbance for the surrounding residential properties and the hotel. It was reported, Bliss customers were openly smoking cannabis and issues with staff and customer parking.

17 February 2019, shows a Facebook photograph uploaded by the venue Bliss showing queue of people obstructing the road with no SIA present to control the external areas, see attached [Exhibit SJ2](#)

10 March 2019 at approximately 07:50 hours, it was noted by LOOH there was a significant amount of litter build up in the external areas of Bliss and on Trumpet Street.. Email sent to DPS with photos which clearly demonstrate litter is from the premises, feathers, cigarette butts and wrist bands. The DPS was reminded again of his conditions

on the licence and failure to uphold the public nuisance licensing objective

Annex 3, Condition 20

The exterior of the building shall be cleared at regular intervals and Condition 23 A Dispersal and Smoking Policy will be implemented and adhered to.

29 March 2019, a multi agency meeting was held with GMP, LOOH and Piotr DPS. to discuss the poor management of the venue and failure to uphold licensing objectives . see attached an agreed pre review action plan agreed with the premises as **Exhibit SJ3** There were further significant issues resulting in premises licence breaches from externally promoted events on **08 June 2019** at the Case Closed event detailed below and on **02 August 2019** DJ Silva Birthday Bash, exhibit **SJ6** which resulted in the serious incidents which led to the Summary Review.

It is clear that the venue was not operating in accordance with Section 8 of the Council's Statement of Licensing Policy (Manchester's Standards to promote the Licensing Objectives), which provides:

Manchester Standard MS1- Implement effective security measures at the premises. Controlling entry to the premises. Consideration should be given to how:

-Queues to the premises will be managed

Effectively managing queues outside the premises

Any queues are expected to be managed effectively to prevent any nuisance or disorderly behaviour...

Manchester Standard MS8- Prevent noise nuisance from the premises- "Licenced premises need to ensure the orderly conduct of customers from the premises. Relevant considerations include:.....- Preventing customers from congregating outside.....The role of door supervisors in managing persons leaving."

Manchester Standard MS9- Effectively manage exterior spaces. Where the premises include any exterior areas, licensees should demonstrate the measures in place to prevent issues that may give rise to problems. Relevant considerations should include:

- A limit on the number of patrons in such areas*
- How premises will be kept clean and free of litter, particularly at the end of trading.*
- The type of supervision to be put in place*
- How to avoid customers causing noise disturbance.*

Case Closed Event - 7 June 2019 / 8 June 2019

08 June 2019, LOOH visited the premises at 00:55 and noted the entrance to Bliss was inhibited by patrons. Customers going into the club chaotically crowded the public highway around the entrance along Trumpet Street and Albion Street.

LOOH officers noted and indicated to a male who appeared to be carrying out supervisory /security roles within the smoking area. LOOH spoke to him when he indicated he would get Piotr DPS who struggled to get through the crowd around the door to meet us. Piotr DPS advised the event was not an externally organised event, However LOOH believe that external promoters were used and advertised on

ticket buying websites. Piotr DPS stated that he did not see a problem. LOOH noted more patrons arriving and advised to management there were unlicensed door staff working on the venue and the congregation of people needed addressing before someone got hurt. Piotr DPS response to LOOH was ineffective and only one member of door staff was seen to be trying to get people out of the road.

After some time there was no change to the congregation of patrons, assistance was requested from GMP Licensing Officer, PC Abbott as the situation was becoming unsafe with more people arriving and people becoming very crowded. PC Abbott and a colleague arrived, body cams were deployed. DPS was told to close all doors until the queue was back under control. During the time two of the door staff were noted trying to organise a queue the fire escape was opened and patrons let in by that entrance by people viewed to be associated with the club including the man with the baseball hat. The front door was opened and a male who appeared to be a promoter let patrons in to the venue where PC Abbott removed alcohol from customers arriving and joining the queue. It was also noted a lorry drove down Albion Street nearly hitting patrons on Trumpet Street and was clear the management were not upholding the public safety licensing objective. During this observation a young man who was excessively intoxicated sat on the kerb being helped by his friends as he could not stand. There did not appear to be any effective management of congregation, queue or staff the DPS Piotr was advised that this would be discussed in a formal setting. LOOH noted a number of licence conditions breached on the night of 'Case Closed'

Annex 1 Condition 1.

- *Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -*

Annex 3 Condition 14

- *Regular safety checks shall be carried out by staff.*

Annex 3 Condition 17.

- *The premises will not engage the services of an external promoter.*

Annex 3 Condition 18.

- *Noise from amplified music or voices shall not be such as to cause a noise nuisance to occupants of nearby premises.*

Following the event a request for CCTV was made to the premises management to investigate the night. CCTV footage for only part of the evening was submitted, however it still displayed unlicensed persons carrying out security duties. Exhibit the CCTV footage as **SJ4**

Use of Unlicensed door staff.

14 October 2018, LOOH officers observed male security staff member without a SIA authorisation badge checking queuing patrons. When questioned the male advised he did not have a badge he had applied for it, however he did not have any paperwork to show he applied. Head door security arrived and advised this male was not working for the company. Officers spoke to DPS and he confirmed the male checking ID was working for Bliss management as a steward helping door staff with managing patrons queuing and control of the smoking area on the highway. Officers advised stewards are

not trained to do door security duties and that it was not acceptable their door security staff informed officers the male checking ID was not employed by Bliss.

Annex 1 - Mandatory Condition 1.

Only individuals licensed by the Security Industry Authority (SIA) shall be used at the premises to undertake security activities which guard against -

- (A) Unauthorised access or occupation (e.g. through door supervision),
- (B) Outbreaks of disorder, or
- (C) Damage,

Unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.

02 February 2019 LOOH conducted a walk through of the venue after observing heavily intoxicated female outside and unofficial road closure. A lot of people were noted heavily intoxicated inside with some passed out in the VIP area of the premises. Four official door staff in total. 2 males were observed who were classed by DPS as 'organisers' but were carrying out the duties of security without the appropriate licence on display. It is clear that in this situation, the venue was not operating in accordance with Section 8 of the Council's Statement of Licensing Policy (Manchester's Standards to promote the Licensing Objectives), which provides:

MS6 Provide a duty of care for intoxicated or vulnerable customers and medical emergencies

Procedures are expected to be in place at the premises to initiate 999 calls when an emergency concerning a person's physical safety is in progress.

It is expected that premises licensed to sell alcohol for consumption on the premises, especially those trading during later hours, and takeaways implement appropriate measures, which could include the employment of designated welfare staff and trained first aiders, as well as steps to identify vulnerable person(s) and respond to accidents, injuries and other immediate harms such as unconsciousness, alcohol poisoning, and drug intoxication.

CCTV was requested on 05 February 2019 for footage of the whole evening. Emails had to be sent to the DPS to chase up this footage and a report dated **27 February 2019** stated that "Unfortunately recovery of the files is impossible. Possible explanation for this is heat build up within the DVR/HDD or extreme electrical failure". This is a breach of

Annex 3 Condition 3.

1. *Recorded CCTV images will be maintained and stored for a period of thirty one days and shall be produced to the Police or Licensing Authority upon request.*

09 February 2019 - Visit by GMP. Officers statement refers to a door supervisor not displaying a badge. He claimed he had lost it. His identity was checked which confirmed he has a valid and active badge. Officer informed him he should not be working if he did not have it with him, this was reiterated to DPS.

19 June 2019 LOOH referred to SIA from premises for breaches of this condition and concerns relating to the consistent use of unlicensed door staff. Their investigation remains ongoing.

Variations

15 November 2018 an application was received for Bliss to extend their operational hours from 04:00 to 06:00 hours. LOOH objected on the grounds that the grant of this application would be likely to lead to issues of public nuisance and was likely to lead to increased noise from patrons due to the extension in operational hours and an increase in litter in the vicinity of the premises.

The committee refuse to grant the application-

- *Committee was not satisfied that the Applicant would be capable of upholding the licensing objectives.*
- *It felt that whilst the Premises had always appeared willing to work with the Responsible Authorities there were areas of its business practice that needed to be more robust in addressing concerns.*
- *Committee noted that the Premises had inadvertently breached conditions on its licence without fully appreciating the consequences of such breaches.*
- *On numerous occasions Public Nuisance had been observed by LOOH and it was apparent that the premises had not heeded advice given to address this issue.*
It also noted the concerns expressed in representations made by a neighbouring hotel and resident.
- *Furthermore, it was apparent that there had been incidents outside the premises that had been highlighted by GMP and this has been exacerbated by the fact that the Premises was not keeping accurate records about door supervision and ensuring that such supervisors were displaying SIA accredited badges.*
- *Committee was also not satisfied that the Designated Premises Supervisor or an appropriate member of staff was capable of providing or arranging for suitable training to be given to staff.*

Annex 3 - Condition 17 :

The Premises Licence Holder/ DPS shall not engage the services of an external promoter.

The interpretation of this condition was discussed in front of the Licensing Sub Committee on **15 November 2018** as part of the variation of licence application. LOOH and the premises disagreed with the meaning of the condition. LOOH stated that it referred to companies such as Latin Party UK and Bollywood UK who are external to the club and uses the premises for their event. The premises maintained it referred to leaflet distributors with a boombox. The Licensing Sub Committee agreed that a breach of the licence had been made.

This condition was again discussed with the premises management at the Multiagency

Action Plan meeting on **29 March 2019**. The management advised they understood it to be referred to the previous occupants who apparently used a speaker and leaflet distributors. LOOH disputed the fact and that this was their understanding due to the discussion at committee and the fact that the premises had applied for leaflet distribution consent. Immediate action was expected by the premises and if no action was forthcoming the matter would be escalated as a breach of **Annex 3, Condition 17** on their premises licence.

14 April 2019 a Multi Agency visit to the premises, where it was noted a Latin Party UK event was held. LOOH advised they were breaching their licence as they had an external promoter for the Latin night, the management advised they were going to put a variation in to remove the condition

17 April 2019, LOOH sent an email to the premises management with a link to model conditions for agreed wording to assist them in applying for the variation of Condition 17.

28 May 2019, LOOH sent an email to the DPS stating condition 17 had been breached approx eleven times since the last email and reminded of obligations to adhere to conditions. If no application was received within ten working days an application for review would be submitted.

On **29 May 2019**, LOOH received an email from the DPS informing that an application had been made on **25 April 2019** however the premises had failed to inform Manchester City Council of the change of PLH to Realand Ltd. The amendment to the PLH had to be completed before the change could take place. On **06 June 2019** the management applied for a Minor Variation to vary Condition 17. Again the application was returned due to incorrect and unenforceable wording provided in the application. The precise wording was provided at the Multi Agency meeting on **27 June 2019**.

There were several issues with the Minor Variation application where the application was returned to the applicant, stopped and restarted numerous times due to issues such as the incorrect wording, notice not displayed correctly and the premises failed to inform Premises Licensing that they had displayed the notice. Throughout the applications the variation application drew two objections from local residents

At time of review this condition has been breached approximately **twenty six** times since the Action Plan meeting in March 2019.

LOOH feels that this long-running issue has not been resolved either by lack of understanding by the management which there has been significant time to address, or the management disregard for the importance of complying with the conditions imposed on the licence.

TENs

Fifteen Temporary Event Notices have been applied for since the premises opened. Of these 4 were not monitored by LOOH and it is believed at least 3 were not run.

01 March 2018 at approximately 00:36 x 30 people attending. Management informed officers that they were not expecting to run the full TEN.

01 April 2018 at approximately 0:40 hours, LOOH officers attended the premises and noted from the premises congregate on Trumpet Street using Nitrous Oxide balloons and drinking from alcohol from spirit type bottles. The observations were brought to the attention of DPS who requested the door staff to remove the bottles from the street. LOOH advised the management to monitor the queues on entry and requested for management to customers who were causing noise outside the premises causing a public nuisance. Observations noted the traffic management was also an issue along Trumpet Street due to patrons parked on double yellow lines and causing obstruction of the highway. Officers attended at 02:45 and observed street drinking by patrons

24 February 2019 at approximately 4:00 hours, LOOH observed and noted 30+ people stood outside the premises, some spilling out into the road dispersal did not appear to be managed.

Multiagency Meetings

A Multi-agency meeting with the premises was called on **29 March 2019** due to an accumulation of concerns raised by LOOH and the ongoing failure of management to address these concerns. The meeting was attended by Piotr Mitrega (DPS), [REDACTED] PC Chirstian Abbott (GMP), Gemma Hunt (LOOH) and Signe Johansen (LOOH)

In response to the continuing poor management, breach of licence conditions and potential for crime and disorder witnessed at the 'Case Closed' event a meeting was held between GMP and LOOH to establish next steps. Officers considered application for a standard review of the premises licence, an application to remove DPS or final Action Plan. Guided by Manchester City Council Corporate Enforcement Policy :

- The Principles of Good Regulation says that we will exercise our activities in a way which is proportionate. The approach to dealing with non-compliance should be open, fair and proportionate.
- Advice given regarding the non-compliance, the actions required and the decisions taken will be clearly explained.
- An opportunity to discuss the Councils course of action will be provided to ensure actions are proportionate and consistent, the opportunity for discussion may not be given where there is a serious breach or public health or safety is at risk.
- Principle set out in the Macrory Review is to be proportionate to the nature of the offence and harm caused.

The officers agreed to invite the premises management in for a pre review meeting on 27/06/19 with a view to set a Multi Agency Action Plan, to clearly state our concerns and reinforce the consequences of non-compliance being that LOOH will look to apply for a standard review of the licence. In attendance at the meeting was Piotr Mitrega

(DPS), [REDACTED] PC Chirstian Abbott (GMP) and Signe Johansen (LOOH) and [REDACTED], a representative from Realand Ltd. Concerns from the Case Closed night, continued use of unlicensed door staff, continued use of external promoters and breach of Condition 17, lack of management of the outdoor area and fly posting relating to an externally promoted event were discussed. Action plan was agreed and it was made very clear to attendees that it would be LOOH intention to apply for a standard review of the licence if the issues were not addressed.

The second action plan drawn up was simplistic and achievable. A Polish translated copy was provided for guidance, as it was clear the representative from Realand Ltd the PLH did not have a good understanding of English. I exhibit a copy of the Multiagency Action Plan agreed at the meeting as **SJ5**.

DJ Silva Party Incident - 3 August 2019 - exhibit SJ6

At 04:20am LOOH noted there was a large congregation of people outside the premises and there appeared to be no management of the external areas. They said that it looked like a large fight, officers spoke to the Inspector on duty who advised he had just received a call from his GMP officers and that there had been a stabbing. GMP were in attendance. This incident triggered a summary review.

The following morning On 3 August 2019 at approximately 22:30 hours a multi agency visit was carried out to the premises. GMP carried out an inspection of the premises where a number of breaches were noted. These included:

Annex 3 Condition 1

Staff shall be trained in the requirements of the Licensing Act 2003 with regard to the Licensing Objectives.

Annex 3 Condition 17.

The Premises Licence Holder/DPS will not engage the services of an external promoter. Which were breaches identified in the inspection on 25/6/19.

The incident log was also inspected from the said incident, where the 3 stabbings were logged in the minor incident book and written as “**minor incident downstairs -club closed.**” This reiterated how a clear failure of the management at the premises to understand the seriousness of the incidents. Officers were told that the door staff were from Manit door company, however documentation used was from a range of companies. The premises agreed to voluntary closure as GMP Sgt Coombs informed the management GMP were not satisfied the premises could run safely.

Conclusion

Having regard to the matters raised above and the management of the incident at the DJ Silva night which lead to 3 people being stabbed LOOH are not satisfied that the management of Bliss are operating in a manner that will uphold the licensing objectives. LOOH have no faith in the PLH as we have not received any contact, despite being invited to inspections and Multi Agency meetings.

The premises management namely the DPS Piotr Mitrega has received a stepped approach by agencies from the onset of opening the premises until the incident on **3 August 2019**. LOOH and GMP have had a significant amount of input, over the amount you would expect of a premises able to operate without intervention.

In our experience and as identified by the examples provided in this representation, there are shortcomings in relation to the management of the premises, the authorisation of door supervisors on duty at the premises, the lack of due diligence demonstrated by the management in relation to the continuing non-compliance with the conditions of the premises licence.

LOOH feel that if the premises were to be allowed to remain in its current form the lack of management of the premises would continue to cause a nuisance to those surrounding and there is likely to be another incident of crime and disorder. LOOH do not believe that the imposition of new conditions would be effective as the premises management have shown a disregard for those already imposed. For this reason we ask the Committee to consider a full revocation of the licence.

Recommendation: Revocation of the Premises Licence